



**Job Title:** Concession Stand Attendant

**Department:** Madia Football Field

**Job Type:** Part-time

**Benefits:** This is a non-benefited position

**Pay Rate For:** \$10.00-\$13.00/hour

Specifications are intended to present a descriptive list of the range of duties performed by employees in the class. Specifications are not intended to reflect all duties performed within the job.

### **ESSENTIAL JOB DUTIES**

Being a concession stand attendant at Madia Football Field means always showing up to work ready to serve our community. This role involves adept cash handling through operating the register and processing transactions accurately. Addressing customer feedback professionally and seeking continuous improvement further enhances the overall customer satisfaction.

### **JOB DUTIES/TASKS**

- Always greet customers politely with a smile and enthusiasm
- Ability to take, remember, and execute orders.
- Ability to work in a team collaboration for a harmonious workplace.
- Ability to practice safe food handling policies. Ex. Washing hands, and maintain hygiene standards.
- Operate the cash register and do simple math without assistance
- Handle customer payments accurately and efficiently
- Keep the serving area clean and organized
- Wash dishes, utensils, and maintain equipment hygiene
- Communicate effectively with team members and managers
- Address customer concerns professionally
- Seek feedback for continuous improvement in service

### **WORKING CONDITIONS**

- Indoor but windows are left open during all shifts, therefore summer heat can affect temperature inside the stand.
- Consistently standing for long periods of time.
- Constant contact with public

### **MINIMUM QUALIFICATIONS**

- 15 years of age
- No experience necessary "Willing to train"
- Willingness and flexibility to work
- Ability to work weeknights and weekends
- Perform tasks associated with food preparation and service
- Ability to lift a minimum of 20 pounds or heavier lifting with other employees